

Polycom Envisioning Services

Capturing your collaboration vision and bringing it to life

Introducing a new solution into your existing technology environment requires a significant amount of upfront planning and design. You want to make sure you understand how it will be used and how it will add value. You also want to ensure that your employees embrace the new technology and adopt it as soon as it's introduced.

With Polycom Envisioning Services, you get an in-depth plan to fully deploy Polycom solutions into your environment. Whether your vision is to have a robust video conferencing solution where every user can join a video meeting from a conference room or their desktop or mobile device, or you plan to replace a legacy system, you will understand how Polycom solutions will meet business needs, identify features that align with your business goals, determine technology environment inter-dependencies, recognize any limitations, and build a clear strategy, budget and plan to move forward successfully.

Envisioning Service

The objective of the service is to capture your required video-enabled business workflows and propose the optimal architecture of the Polycom collaboration solution as well as budgetary information to meet your needs.

In order to meet this objective, the Envisioning Service will:

- Capture and document your end-users' expected video enabled workflows
- Determine the high level architecture of your Polycom solution to enable the required workflows
- Document the key milestones with budgetary information to design, deploy and operate the solution for optimal outcomes

The service is delivered using a systematic methodology applied in four phases:

Phase 1: One-day discovery workshop

During the workshop, Polycom will meet with your team to understand current workflows, user experiences and the existing environment, as well as capture future desired states.

Phase 2: Solution architecture design analysis

Polycom will analyze various technical aspects of the solution architecture and will collaborate with your subject matter experts to design a solution that allows a smooth integration into your environment, and once implemented, offers an optimal end-user experience and delivers the expected video enabled workflows.



Benefits

- Identify key success factors for designing your collaboration environment
- Understand your vision and desired user experience
- Define simple video-enabled business workflows
- Capture user stories that drive the technology requirements
- Translate user stories into solution architecture
- Define business objectives

Phase 3: Executive summary presentation

This presentation will deliver findings and the proposed design for the high level architecture of your solution that enables the required workflows.

Phase 4: Final report

At the conclusion of the engagement, the Polycom team will provide the Polycom Envisioning Service Report with compiled findings and recommendations.

Key deliverables

1. Envisioning Report for Video Enabled Workflows
2. Envisioning Executive Summary for Video Enabled Workflows
3. A budgetary estimate to execute the vision (spreadsheet format)

Video collaboration can be a large and multifaceted solution that supports a wide range of use cases, architectural complexity, and scale. Polycom provides guidance to help you be successful in deploying collaboration with a focus on ensuring the solution addresses your needs, are optimized for your business objectives and adopted by your end users. Let Polycom help you develop a collaboration solution and plan that will meet your specific objectives and requirements—bringing your vision to life.

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About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

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